

THE IVY LEAGUE (PTY) LTD TRADING AS CRAFT CANNABIS CLUB (hereinafter referred to as “the Club”, “C3”, “we”, “us”).

SHIPPING POLICY

1. GENERAL

1.1 C3 Craft Cannabis Club offers delivery to approved members within South Africa, subject to availability and operational capacity.

1.2 All deliveries are handled in a private and controlled manner in line with our membership model.

2. PROCESSING TIMES

2.1 Once an allocation request is confirmed and payment has been received, processing will begin.

2.2 Orders are typically processed within 1 business day.

3. DELIVERY TIMEFRAMES

3.1 Delivery timelines may vary depending on location.

3.2 Estimated delivery time is:

3.2.1 1–2 working days from dispatch for major areas;

3.2.2 2–4 working days for outlying areas.

3.3 These timeframes are estimates and not guarantees.

4. DELIVERY REQUIREMENTS

4.1 Deliveries will only be made to the verified member or an authorised recipient at the nominated address.

4.2 The member is responsible for ensuring that:

4.2.1 The delivery address is accurate and complete;

4.2.2 The Member is personally available to receive the delivery and may be required to present valid identification upon receipt;

4.2.3 No minors have access to the delivery.

5. SHIPPING FEES

5.1 Delivery fees may apply and will be communicated at checkout or prior to confirmation.

5.2 Fees may vary depending on location and delivery requirements.

6. FAILED DELIVERIES

6.1 If a delivery attempt fails due to incorrect details or unavailability, re-delivery may incur an additional fee.

6.2 C3 reserves the right to delay or cancel delivery where necessary.

7. RISK AND RESPONSIBILITY

7.1 Responsibility for an allocation transfers to the member upon successful delivery to the nominated address.

7.2 C3 is not responsible for loss, damage, or misuse after delivery has been completed.

8. DELIVERY ISSUES

8.1 While we work with trusted delivery partners, delays outside of our control may occur.

8.2 C3 will assist in resolving any delivery-related issues where reasonably possible.

9. CHANGES TO DELIVERY SERVICES

9.1 C3 reserves the right to modify or suspend delivery services at any time based on operational or regulatory requirements.

10. CONTACT

10.1 For any delivery-related queries, please contact:

info@c3.co.za

10.2 Please include your allocation reference when reaching out for support.